

ROLE & RESPONSIBILITIES OF A SHIP MANAGEMENT COMPANY ATHENS, APRIL 13, 2022



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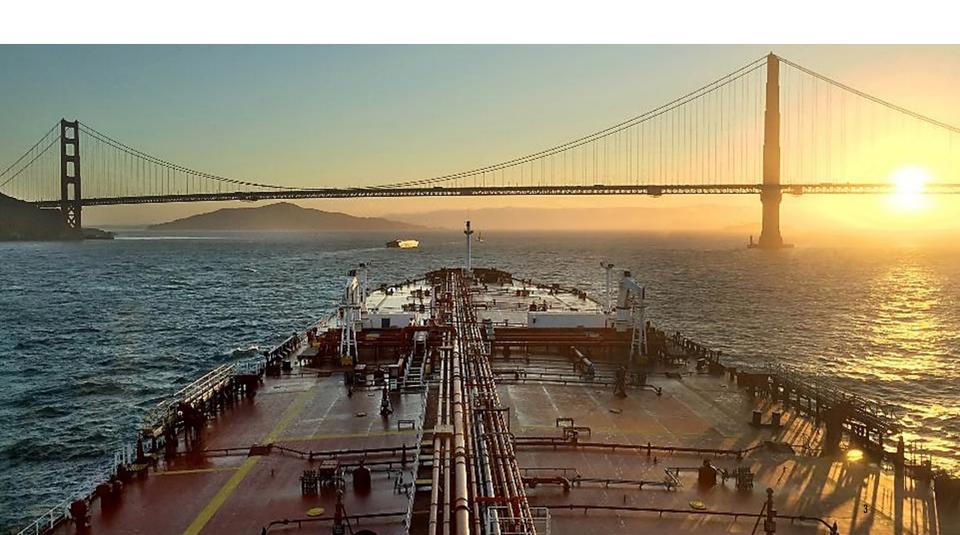
CONTENT

- 1. Ship Management Role
- Ship Management Responsibilities & Objectives
- 3. Ship Management Challenges
- 4. Ship Management Response
- 5. Human Resources





SHIP MANAGEMENT ROLE



SHIP MANAGEMENT ROLE

- ❖ LAND
 ❖ LABOR
 ❖ CAPITAL
 → ASSETS (VESSELS)
 SEA & SHORE STAFF
 BUDGET (CAPEX & OPEX)
- **❖ VESSEL**
 - Preserve assets value

❖ SEA & SHORE STAF

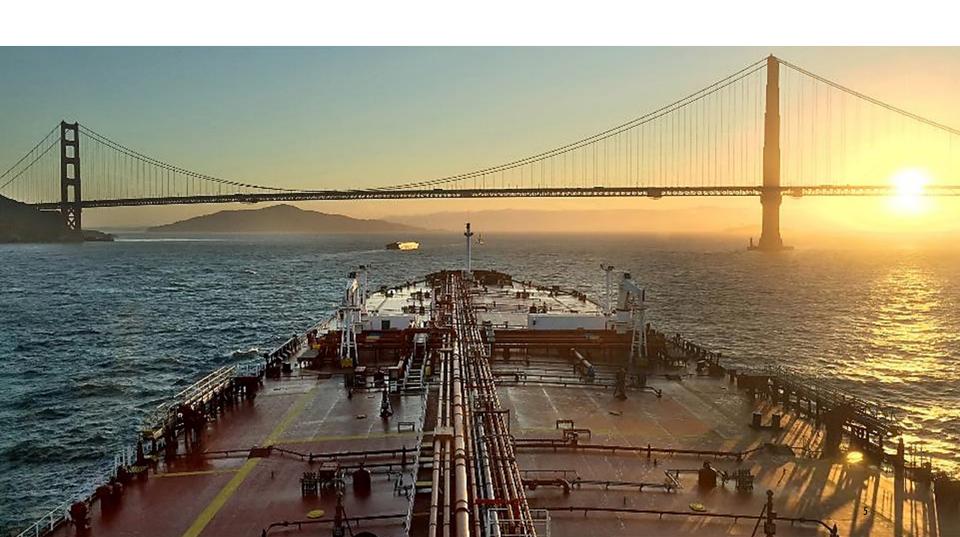
Operate and maintain the vessel

❖ CAPITAL

- Build efficient and operational vessel
- Run the vessel



SHIP MANAGEMENT RESPONSIBILITIES



SHIP MANAGEMENT RESPONSIBILITIES

- Compliance with Flag, International, and Port regulations
 - Certification & Documentation
- Crew Management
 - Recruitment, Rotation, and Retention of competent, trained, and skilled crew
 - Development of Crew
- Port & Voyage related operations (Marine)
 - Port call activities
 - Navigation
 - Bunkers & Consumption
- Safety & Pollution Prevention Management including Maritime Security
 - Health, Safety, Security, Environmental & Quality MS
- * Technical Management
 - Operation and Maintenance of machinery and equipment, cosmetic appearance
 - New building and Dry dockings (including upgrades and retrofits)
- Procurement Management
 - Agreements, Supplies, Logistics, Catering services
- Commercial & Cargo related operations
 - Chartering & Post fixture
 - Loading, transport, and discharging operations
- **❖** Finance & Accounting, Legal & Insurance



SHIP MANAGEMENT OBJECTIVES

Maximize

Ships reliability - no unscheduled down time (off-hires)

Ships availability – minimize scheduled down time (drydockings)

Optimize

- 1) Asset Management: Maintenance of equipment and material protection upgrades and retrofits
- **2)** Operational Expenses: OPEX control and benchmarking

Eliminate

Incidents (Injuries)

Oil spills

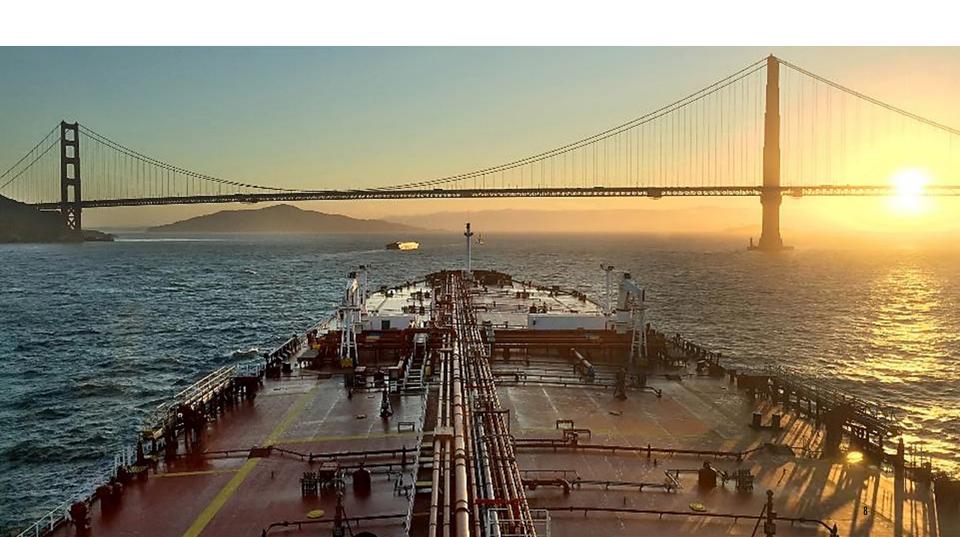
Accidents (Property damage)

PSC detentions

Vetting Rejections



SHIP MANAGEMENT CHALLENGES



SHIP MANAGEMENT CHALLENGES

- 1. World Wide Trading
- 2. Meeting the demands of Customers
- 3. Environmental Local and Global Regulations
- 4. Increased Competition
- 5. Technology Evolution/Changes
- 6. Human Resources



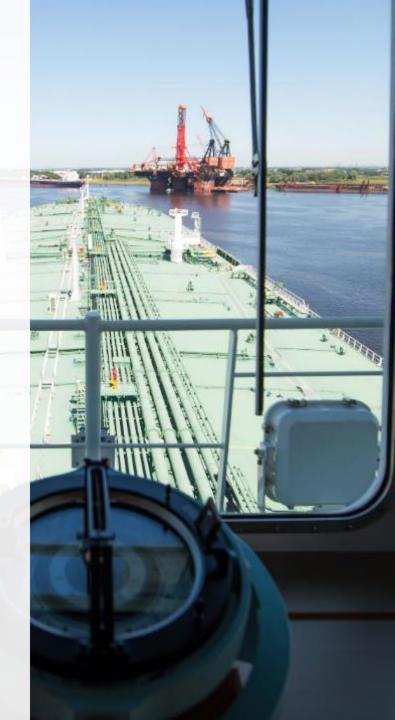
SHIP MANAGEMENT RESPONSE TO CHALLENGES

- High quality design (when build for the company)
- Maintenance standards and upgrades
- Close follow up of vessel's operation
- Crew: Competent, efficient, motivated, with strong relations to the company
- Shore organization: Skilled, experienced and supportive to vessels needs
- Ship and Shore Staff collaboration
- Focus on crew wellbeing and career development

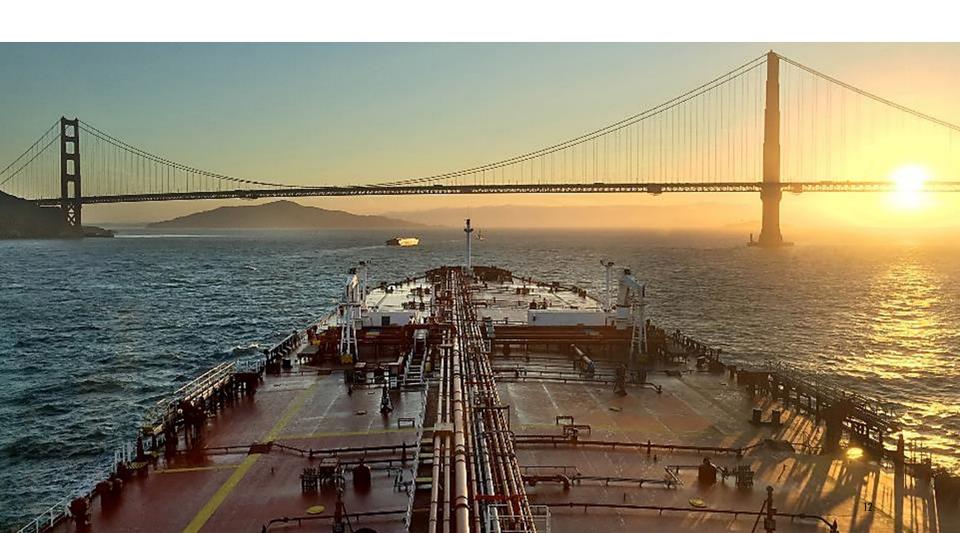


CONTINUOUS IMPROVEMENT

- Management Reviews / Master's Reviews
- Internal / External Audits
- Attention to Weak Signals, Near Miss Reporting and Investigation
- Accident and Incident Reporting and Investigation & Root Cause Analysis
- Vessel Safety Committee Meetings / Office Safety Committee Meetings
- Drills Training Seminars
- Risk Assessment
- Management of Change



HUMAN RESOURCES

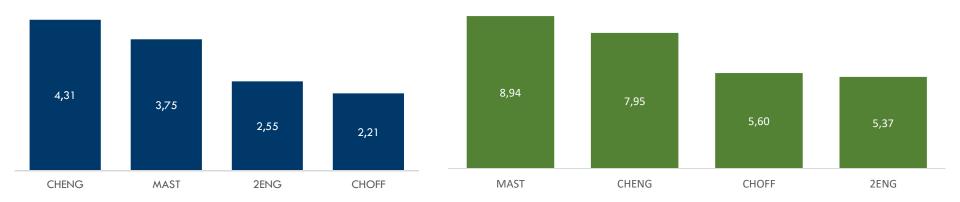


SEA STAFF

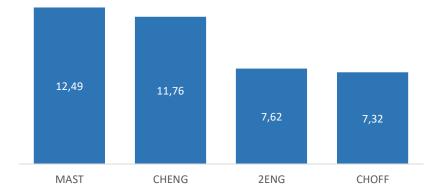
Average Exp. in Rank (Sea Service in Years)

Retention rates Value behind the numbers

Average Exp. in Tankers (Sea Service in Years)

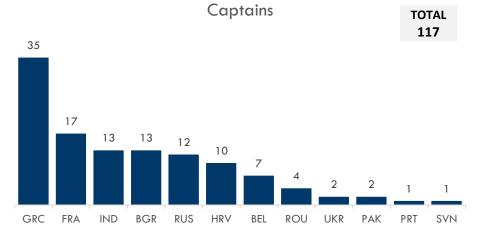


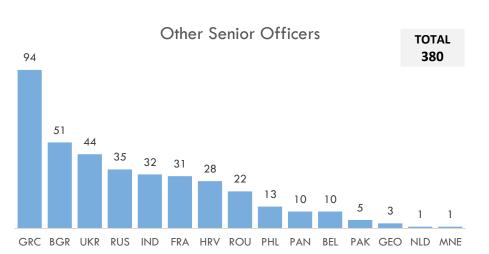
Average Exp. with Company (Sea Service in Years)

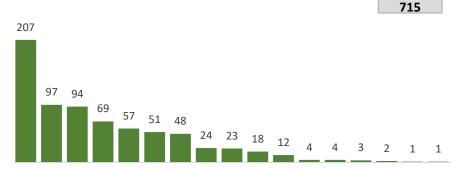




SEA STAFF



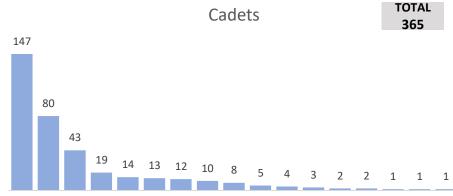




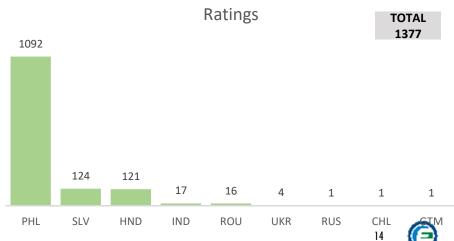
Junior Officers

TOTAL

PHL PAN GRC BGR UKR HRV IND BEL RUS ROU FRA GEO COL NLD PAK PRT HND

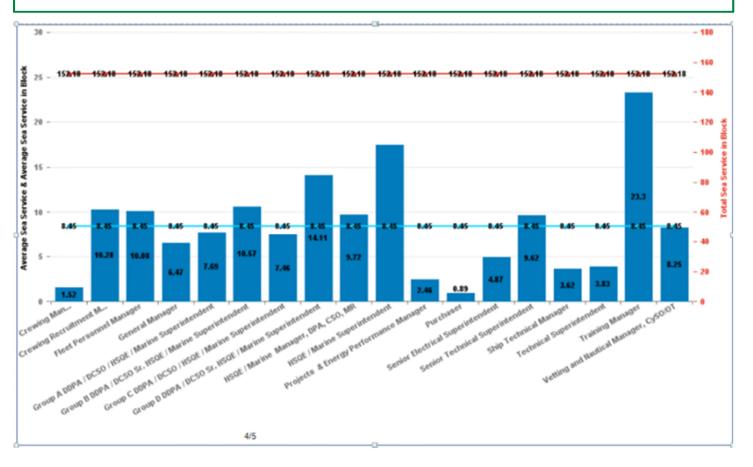


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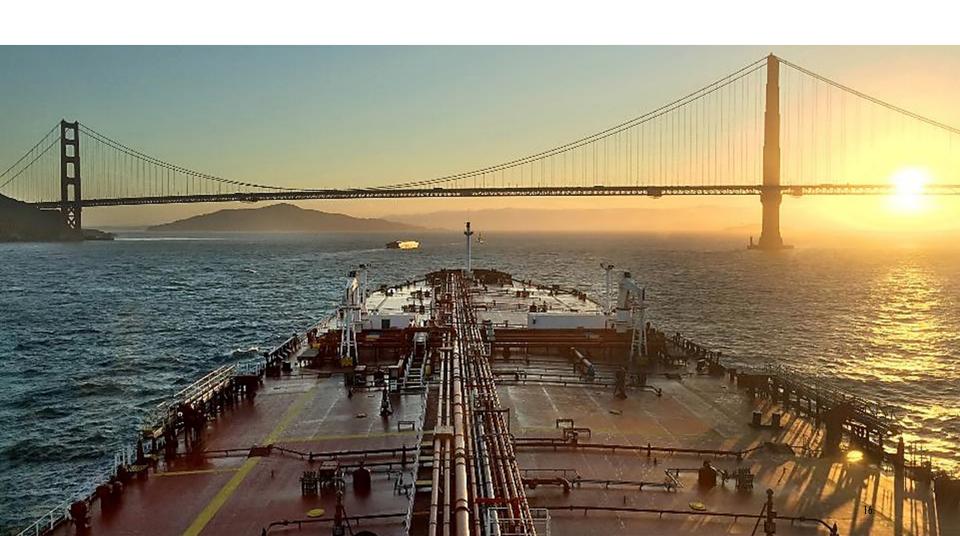
SHORE STAFF

Shore Staff Sea Service





WHAT MAKES THE DIFFERENCE



VALUES

- INTEGRITY
- EXCELENCE
- COOPERATION
- INSPIRING
- ADAPTABILITY
- SUSTAINABILITY

Proper Ship Management is the key to Success



